

# PRINTSHOP MAIL SUITE



## PrintShop Mail DirectSmile Plug-in Release Notes



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# 1 Requirements

## Requirements

- This version of the DirectSmile plug-in is compatible with PrintShop Mail version 6.1 for Windows, but version 7 is recommended. It is not supported by older versions of PrintShop Mail.
- The plug-in requires a hardware dongle with an OL Care date of at least May 2008; otherwise the print output will include a watermark.

## Recommendations

- The plug-in has been tested with DirectSmile Generator 3.50 revision 129.
- Enabling 'split job' in the print dialog can significantly improve print performance.
- When using a PostScript driver and any print technology other than Creo VPS, you will get the best possible performance by configuring the driver for 'Optimize for Speed' instead of 'Portability'.



## 2 Overview

### What's new in 2.0.4

[Released: January 2010]

- You can now select multiple DirectSmile objects and change all host addresses, ports, and image sets simultaneously.
- Added support for background images saved in the TIFF image format.
- Korean translation.
- [PrintShop Mail 7 only] The text layer expressions of all DirectSmile plug-in objects can now be viewed and edited through the Variables pane.



## 3 Known issues

### Known issues

- [PrintShop Mail 6.1 only] Rotated DirectSmile objects will get an incorrect offset when using the print technology Creo VPS.
- [PrintShop Mail 7 only] DirectSmile requires a PostScript driver; other driver types are not supported.
- Background image resolution (DPI) must be specified as an integer; a floating point value can cause small gaps to appear between the background layer and the foreground image slices.
- Network traffic between PrintShop Mail and the DirectSmile server will affect print spooling performance. Depending on the complexity of your document and on your system- and network configuration, spooling speed should on average be around 60-75 pages per minute.
- If no DirectSmile dongle is attached to the DirectSmile server, on the printout the DirectSmile watermark will be drawn on top of the personalized text, but not on the background. This is not WYSIWYG; the previews in PrintShop Mail do show the DirectSmile watermark on the background.

### Reporting issues

Your reports of any unexpected behavior are highly appreciated; please refer the online Help (press F1 in PrintShop Mail) for contact info.