

PRINTSHOP MAIL SUITE



PrintShop Mail Suite 7.2.5 Release Notes



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Title	PrintShop Mail Suite 7.2.5 - Release Notes
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1 What's New	1
2 System Requirements	2
2.1 PrintShop Mail Suite for Windows	2
2.1.1 Prerequisites	2
2.1.2 Supported Operating Systems	2
2.1.3 Minimum Hardware Requirements	2
2.1.4 Notes on PrintShop Mail Web	3
2.1.5 Notes on Print to Web.....	3
2.2 PrintShop Mail for Macintosh 5.4	4
2.2.1 Supported Operating Systems	4
2.2.2 Minimum Hardware Requirements	4
3 Version Notes	5
3.1 PrintShop Mail	5
3.1.1 Resolved Issues.....	5
3.1.2 Recommendations	8
3.1.3 Known Issues.....	9
3.2 PrintShop Mail Web	10
3.2.1 Resolved Issues.....	10
3.2.2 Recommendations	13
3.2.3 Known Issues.....	14
4 Barcode plug-in	15
5 DirectSmile plug-in.....	18



1 What's New

This update mainly adds corrections for security problems in PrintShop Mail Web, along with a few smaller improvements and bugfixes in both PrintShop Mail and PrintShop Mail Web. Below an overview of the most important changes:

PrintShop Mail

- **Royal Mail Mailmark barcode support**
New barcode symbology was added to the Barcode library
- **Multi User LicenseManager**
PSM users that use PSM Web for its multi-user functionality can now use the Multi User LicenseManager application to manage their licenses. This server application allows multiple PrintShop Mail users in a network to print, without the need for a local hardware key ("dongle"). The LicenseManager only needs to be installed on a single computer in the network. The Multi-User hardware key should be connected to the computer running the LicenseManager.

This module requires a multi-user license. For more information contact your local sales representative. The software and documentation can be found on the PrintShop Mail website, see <http://printshopmail.objectiflune.com/en/resources>

PrintShop Mail Web

- **Component updates**
Apache, MySQL and PHP are updated to the most recent versions at time of the release. The version numbers are: Apache 2.4.10, PHP 5.4.37 and MySQL 5.6.22
- **Security fixes**
This release fixes several security vulnerabilities in the PSM Web web pages.
- **Rich Text Editor**
The Rich Text Editor has been updated and now works correctly with Internet Explorer 11
- **Misc web site changes**
Minor modifications are done to the default themes to support Internet Explorer 11

Important note!

As the major software components of the system are updated (Apache, MySQL and PHP) it is advised to create a backup of your current production environment before upgrading to PSM Web 7.2.5. Create a backup of the website folder (this includes the templates and order data) and the accompanying MySQL database. To create a backup of your database:

1. Navigate to the PSM Web web site
2. Login using your administrator account
3. Navigate to the *About* page in the *Settings* section
4. Click the *Backup Database* link

Alternatively you could create a backup using tools like MySQL Workbench which can be downloaded for free on <http://www.mysql.com/products/workbench>.



2 System Requirements

2.1 PrintShop Mail Suite for Windows

2.1.1 Prerequisites

Please ensure that the following requirements have been met before you run the PrintShop Mail Suite installer:

- Be sure to have an internet connection during the installation!
- For PSM Web the login user must have administrator privileges
- PrintShop Mail Suite requires the following system components to be installed on your computer prior to installing the product:
 - Microsoft .Net Framework
 - Version 2.0 SP1 (on Windows 2000, XP and 2003 Server)
 - Version 3.5 SP1 (on Windows Vista, 2008 Server, Windows 7 and Windows 8)
 - MSXML 4.0 SP2 Parser and SDK
 - VCRedist (Visual C++ 2008 vanilla)
 - Access Database Engine

The PrintShop Mail Suite setup will automatically check these requirements, missing third party software packages will be downloaded from the internet and installed (but of course, not without your permission). The mentioned components can also be downloaded and installed manually. Installers for these packages can be downloaded from the [Microsoft](#) web site.

The software components are installed in the *Program Files* folder of the system drive. Normally this is C:.

2.1.2 Supported Operating Systems

- Microsoft Windows 2000 (32-bit)
- Microsoft Windows XP Professional (32-bit and 64-bit)
- Microsoft Windows Vista (32-bit and 64-bit)
- Microsoft Windows 2003 Server (32-bit and 64-bit)
- Microsoft Windows 2008 Server (32-bit and 64-bit) (also R2)
- Microsoft Windows 2012 Server R2 (64-bit) - [PrintShop Mail only](#)
- Microsoft Windows 7 (32-bit and 64-bit)
- Microsoft Windows 8.1 (32-bit and 64-bit) - [PrintShop Mail only](#)

Objectif Lune has not tested and certified PrintShop Mail Suite applications on virtualized environments. Objectif Lune support will assist customers running the applications on virtualized environments in the following manner: Objectif Lune will only provide support for issues that either are known to occur on the native OS, or can be demonstrated not to be as a result of running on virtualized environments.

2.1.3 Minimum Hardware Requirements

- Pentium 4, 3 GHz 32-bit (x86)
- 2048 MB of system memory
- 80 GB hard drive
- SVGA monitor, minimum resolution 1024 x 768, 16 bit
- CD-ROM drive

2.1.4 Notes on PrintShop Mail Web

- PrintShop Mail Web is a server software and is delivered as an executable installer with predefined configuration settings. We strongly recommend to install the software on a clean installed Windows computer.
- The Microsoft Word Mail Merge functionalities require Microsoft Word 2007 or 2010 to be installed on the server.
- For production servers, it's recommended to invest in specific server hardware, such as large RAID hard disks, UPS (uninterrupted power supply) and enough RAM memory.
 - Intel or AMD dual-core processor
 - 4096 MB of system memory
 - 300 GB hard drive
- Windows 8 is not considered to be a server platform and for that not recommended for hosting PrintShop Mail Web.

2.1.5 Notes on Print to Web

The Print to Web feature lets you print PrintShop Mail documents via the PrintShop Mail Web server. The output will be generated by the PrintShop Mail Web server, not the computer where the PrintShop Mail document is created. This allows multiple client machines to have full production output capabilities via the server while running a demo version of the PrintShop Mail designer. This scenario requires a valid PrintShop Mail Web license to be installed on the PrintShop Mail Web server.

Important notes

- It is strongly recommended to keep operating system between server and clients the same. It is known that advanced printer settings are ignored/lost when using different generations of the Windows operating system for the server and clients.
- Do not mix 32-bit clients with 64-bit servers and the other way around. 32-bit and 64-bit drivers for the same output device are often not compatible, resulting in a loss of finishing settings.

2.2 PrintShop Mail for Macintosh 5.4

2.2.1 Supported Operating Systems

- Mac OS X 10.4.11 through 10.9.x

2.2.2 Minimum Hardware Requirements

- Power PC® G4, 1GHz
- 1GB of RAM
- 50 MB of available hard-disk space
- 1,024 x 768 screen resolution
- CD-ROM drive



3 Version Notes

3.1 PrintShop Mail

3.1.1 Resolved Issues

Version 7.2.5

- In some scenarios the Today() function didn't show the correct value, this has been resolved.
- A problem has been fixed where hyperlinks were automatically displayed and outputted in blue with a blue underline.
- An issue was fixed for the checksum of the CODABAR function.

Version 7.2.4

- An issue has been resolved where the reference character (X) on the OLA forms was missing.
- In some scenarios generating PPML and PPML/VDX output resulted in an 'unspecified print error'.
- A problem was fixed where the PSM Net client could not connect to a License Manager.

Version 7.2.3

- An incorrect warning message was shown when installing and updating the software. The message stated that the update wasn't covered by your current license even when this was not the case. The software operated correctly after the installation.

Version 7.2.2

- An issue has been resolved where JPG 2000 images embedded in imported PDF files were greatly downsampled.
- Layout_NR() function was not working properly when using Bleed at Page level, this has been fixed.
- A problem has been solved where the PrintShop Mail connector was not working properly in PlanetPress Production.
- VPS output was incorrect when using split job, this has been resolved.

Version 7.2.1

- When verifying the document missing PDF images were not detected, this has been resolved.
- Barcode: *Code 2 of 5 interleaved* showed a default value ("012345") when its data expression results in an empty value. This is fixed.
- An issue has been resolved where .docx files could not be opened when having MS Office 2010 installed.
- The Embedded PostScript didn't work properly when the document uses layout repetition.
- The ODBC connection to Filemaker Pro under Windows XP didn't not work (problem did not occur on Windows 7).
- An error was shown when connecting to an Oracle database via ODBC.
- PPML output showed incorrect clipping EFI Fiery RIPS.

Version 7.2

- An issue has been resolved when using schema.ini files that contain long names for database files.
- In some scenarios cropmarks were not visible in VPS output.
- Resolved an issue where anchored objects were not positioned correctly in VPS output.
- A problem where anchored objects showed up cluttered in the Print Preview has been resolved.

Version 7.1.3

- The user interface of double-byte languages showed incorrect characters.
- Users of version 7.0.x had to update to version 7.1 first before updating to 7.1.2.

Version 7.1.2

- A problem with output optimization in combination with external text files that are variable for certain records and static for other records has been resolved.
- QR Barcodes didn't properly state japanese kana characters.
- In some scenarios fonts were not collected when using Print to Web, Publish or Save for Output.
- An issue has been resolved where barcodes did not shown on VPS output

Version 7.1.1

- Output of N-Up jobs showed incorrect layout order and duplicated counters when using Page Level bleed (Preferences -> Imposition settings).
- Fixed an issue where the angle of rotated barcodes was not stored with the document.
- Updated German language strings in application UI.
- Product Manager (role) was not able to save changes to a User Input field entry in the Publication Types section (Unauthorized access).
- If an JPG image has a corrupt ICC profile, it will no longer cause the entire print job to fail.

Version 7.1

- Very large numbers are no longer truncated (trailing zeros)
- Layout Count function didn't increment correctly.
- An issue has been resolved where the jpg previews for PSM Web contained unwanted black bars/areas
- Rotated barcode objects placed near the edge of the page are no longer truncated.
- OneCode barcode's width kept shrinking when changing records, this has been fixed.

Version 7.0.5

- Fixed a bug in our output buffering mechanism that caused PSM to generate corrupt output, under certain conditions.

Version 7.0.4

- In some cases, PDF text would get flattened (i.e. turned into a bitmap) in the print output. Workarounds included downgrading the PDF to 1.3 and saving the PDF as an EPS. This problem should be fixed now.

Version 7.0.3

- A custom page size will no longer revert to the default size after you reload a saved document.
- The font of variable text could reset to a different font if the original font was a symbol font. For example: Wingdings.
- Several database related errors should no longer occur. Most notably: "Record is too large" when opening a database, and "Either BOF or EOF is True" while browsing through records.

Version 7.0.2

- Fixed the viewing orientation for PDF output of landscape documents.
- Spaces in PDF text were sometimes replaced by squares (notdef glyphs). This problem has been fixed.
- PSM now uses font substitution if a font is not available when rendering a PDF or when converting a PDF to EPS.
- Improved the mechanism that finds matching paper sizes when loading documents.
- Pasting an object that references an undefined spot color will no longer produce an error.
- Verify and Print will no longer produce unoptimized output.
- FreeForm and FreeForm 2: sending only the master data did not produce any output. This problem has been fixed.
- Whitespace in a variable with only one line will no longer have whitespace removed when 'Remove empty lines' is used.

Version 7.0.1

- It should now be possible to install PSM Suite on any non-English OS.
- Installer: plug-ins are now always installed, they are no longer optional.
- Copy-pasting objects would sometimes cause data fields to remain visible in the Data Fields pane even when they are no longer in use. This bug has been fixed.
- Opening a database through ODBC should no longer produce an error.
- After opening a document by double-clicking a psmd file, lines in text objects would sometimes appear to wrap incorrectly. This update problem has been fixed.
- If a column in a CSV or Excel database contains mixed types, its field type in PSM will now correctly be set to Text.
- Selecting or right-clicking an object would sometimes add that object to the current range of selected objects. This bug has been fixed.
- The Save as PDF menu item is now disabled if no document is open.
- Formatting of variables: the Email category is no longer reset to Text after saving and loading a document.
- The Credits dialog now correctly displays the installed features on network dongles.
- After placing certain EPS images on a layout, their orientation in the design view would be incorrect. This bug has been fixed.
- The Update Request menu item now redirects to the Voucher page when an empty dongle is attached.
- Improved error handling when PSM cannot establish a connection to PSM Web. After testing the connection you should now get error details.
- PSM is now more robust when it comes to misbehaving macros.

3.1.2 Recommendations

- Multi-user version: for PrintShop Mail 6.x-net, License Manager 2.0.7 (or later) is required. This version of PrintShop Mail License Manager can be freely downloaded from our website (download page). Please consult the on-line Help of PrintShop Mail License Manager for more info about it
- Opening documents made in PrintShop Mail 4: as 'Regional Settings' can be set per variable object in PrintShop Mail 5 and higher, it is advised to verify and adjust f.i. the DATE format settings for the variable objects in that document.
- #13862 Batch files (.bat) for Automated Printing must be saved in ANSI encoding#11761 (also on double-byte systems).

3.1.3 Known Issues

The following are known issues:

- **Custom cropboxes in imported PDF documents might shift and show unwanted parts of the actual image.**
- **"Compatibility issues found" message**
When publish to web or print to web functions are used a compatibility warning is shown even though the PSM version to create the document and the PSW version matches.
Workaround: Stop and restart the PrintShop Server service
- **Alternate color representation of a spot color is slightly different**
SpotColor alternate-color might deviate slightly from the same (non-spot) color specified to a document element (fill color, border).
Workaround: If the exact alternate color is required, use that directly instead of using a spot-color.
Note: Print output for printers that have the spotcolor available is correct, no action needed.
- **Spot color alternate color in output stream is LAB**
The colormodel for the alternate color for a spotcolor is in LAB colormodel in the output. *Workaround:* If the alternate color is required to be in a specific model (CMYK;RGB or Gray) then use that color directly.
Note: Print output for printers that have the spotcolor available is correct, no action needed.
- **Not all printers installed on the PrintShop Web server are shown**
When printing to PrintShop Web the list of printers may not be up to date after installing a new printer on the PrintShop Web Server.
Workaround: Restart the PrintShop Server service after installing a new printer on the PrintShop Web server.
- **Page numbers per page is not supported when using repetition**
It is only possible to place an object on a layout and not on the whole page.
- **On Windows 2000 the 'Vertical-Layout' feature is not supported**
When opening documents, on this platform, containing objects with Vertical Layout set to 'Yes', this setting will be changed to 'No' without warning.
Workaround: Use PrintShop mail on a machine with a different Operating System installed
- **The first line of a linked text object is incorrectly indented**
In linked text objects, if a paragraph spans multiple text boxes, its First Line Indent setting will be applied to the first line of each of those objects.
- **Can't use Excel 2007 (.xlsx, .xlsb, .xlsm) or Access 2007 (.accdb) databases on Win 2000**
Office 2007 is not supported on Windows 2000. *Workaround:* Convert the databases on a machine with Office 2007 installed to Excel 2003 format or run PrintShop Mail on a machine with another Operating System installed.
- **DirectSmile images are being output with a watermark**
The printed output shows low resolution DirectSmile images with a "Preview" watermark. *Workaround:* The DirectSmile plug-in requires a PostScript printer. Either print using a PostScript printer or save the output as a PDF and print the PDF via Acrobat Reader.
- **Advanced printer settings may be lost when porting a document to an older OS**
When opening a document on an older OS, advanced printer settings (like custom page sizes) may be lost. In particular, this will happen when the document was saved on Windows XP SP3, Windows 2008 Server, Windows Vista, or Windows 7, and then ported to an older platform like Windows XP SP2, Windows 2003 Server, or Windows 2000.
Workaround: If this happens, the advanced printer settings will need to be restored manually. Note that PrintShop Mail will display a warning if it detects that the printer driver has changed since the document was last saved. This indicates that some settings may be lost.
- **CSV datasource: Text fields containing over 255 characters are clipped**
- **Print to Web produces blank pages when printing via a Win 2003 Server**
The Print to Web feature might produce blank pages when printing to a physical printer via PrintShop Mail Web running on a Win 2003 Server. As a workaround one could generate PDF output by setting the print technology in the Print to Web dialog to Acrobat PDF. The output can be downloaded via the Print Job overview located in the Order Manager section of the PrintShop Mail Web user interface.

3.2 PrintShop Mail Web

3.2.1 Resolved Issues

Version 7.2.5

- The Rich Text Editor wasn't working on IE 11, this has been resolved
- Several IE11 theme issues are fixed
- Various security issues were fixed

Version 7.2.3

- An incorrect warning message was shown when installing and updating the software. The message stated that the update wasn't covered by your current license even when this was not the case. The software operated correctly after the installation.

Version 7.2.2

- The 'none' joboption in the Print dialog of PSM Web has been renamed to 'default' as the option actually selects the default PSM joboptions file when creating PDF output.
- In some scenarios customers of a public company received wrong order confirmation messages, this has been resolved.

Version 7.2.1

- An issue has been fixed where custom values entered for user-input fields will be reset when republishing the documents.
- When using non default date format it was not possible to create a voucher with expiration settings activated.
- Thumbnails uploaded via the PSM Web web site were deleted when republishing the document, this has been resolved.
- Notification e-mails to the "Queue responsible" was not working correctly on order status change.

Version 7.2

- In some scenarios a PSM document with split job enabled showed the "rendering engine generated an error" warning when generating PDF output in the Order Manager section. This has been resolved.
- Fixed an issue where MS Office 2010 64 bit ran out of memory on a 64 bit operating system.
- Certain scenarios showed corrupt PPML output in Japanese environment caused by invalid image resources names.
- Exporting the completed jobs overview failed in certain scenarios.
- The upload dialog did not appear for image upload fields (user inputs) in case the user input form contained a text field with 8190 or more characters.
- Uploading specific PDF files crashed the Apache webserver.
- The telephone field in the order form (shipping details) didn't show the correct information when a company has multiple departments with different addresses.

Version 7.1.3

- None

Version 7.1.2

- The duplex setting of a document was in specific scenario ignored when using Print to Web.

Version 7.1.1

- Uploaded database files showed "0000" for empty date fields. This has been corrected, empty date fields now return an empty string.
- In some scenarios Print to Web output ignored the separator character set for .txt files. This applied to .txt data files using a separator character other than comma.
- Updated iDeal payment connector (B2C module). iDeal accounts created after the 10th of May 2010 use a different SHA signing method and require the updated connector.
- Fixed an issue regarding the calculation of shipping costs (B2C module).

Version 7.1

- Output files can be downloaded when using Internet Explorer over an HTTPS connection.
- File upload documents in .docx format can be downloaded from the Job Properties page when using Internet Explorer.
- Company names that include the ampersand character are now shown properly in various order related pages.
- Order date is added to e-mail confirmation messages.
- Published PSM documents using Added Adobe PDF and Adobe PDF/VT1 technologies show the correct print technology in the PSM Web user interface.
- Shipping address is now shown on the order properties page.
- When re-editing rich text user input fields the content is no longer clipped.
- Selecting a different layout in the "Preview Range" screen updates the thumbnail.
- The tracking number of an order is saved correctly.
- Operator Instructions are correctly saved when editing the properties of a template
- Print to Web fixes
 - Print jobs invoked using the Print To Web option now use the database sheet as specified in the PrintShop Mail document.
 - Print to Web jobs show their original document name in print queues and in the Print Jobs overview of PSM Web.

Version 7.0.5

- The 7.0.5 release of PSM Suite did not contain fixes for PSM Web.

Version 7.0.4

- Public users are no longer being removed from a public company when the administrator assigns additional user accounts to or unassigns accounts from that public company.

Version 7.0.3

- The 7.0.3 release of PSM Suite did not contain fixes for PSM Web.

Version 7.0.2

- Installation of Apache on non standard port numbers will now work properly
- Printing of PDF files will now work properly in all cases
- The Add Company privilege is now working properly
- Company and Department managers can edit their users
- The openssl program needed to create SSL certificates is now working properly
- Softproofs of completed static PDF jobs are now displayed correctly
- Users can view the details of all the orders they have access to.
- The shipping address on the checkout shipping options page will display the correct department address

Version 7.0.1

- In the export of completed orders there now is a field with the department code
- The hello command of SMTP e-mail server will now contain the domain that was used to visit the site. Some SMTP servers require the domain name in the helo command to be a valid domain.
- German zip code validation on the shipping options page will now accept all numbers as the first character.
- Several security issues are fixed
- Republishing documents no longer fail when the fonts on the server are in use.
- When republishing a document with different field types (database -> user input) the field types are correctly handled.
- Job names in the print queue will now use the <template-id>-<order-id>.psmd format.
- Thumbnail for PSM documents with text overflow is now correctly displayed.
- Softproof will now use selected job option files
- Special characters in variable field names are handled correctly.
- On the license page the voucher button is now enabled when there is an empty dongle
- The user input form fields will now get validated when the user generates a preview
- License information is more accurate
- For CSV databases the correct field type (numeric, date, text, etc.) is recognized
- User input default department contact will now display the correct name
- E-mail template fallback locations are working properly
- Alternative store fronts can be used with public companies
- Downloading a template zip file on the template properties page will now give a valid zip file in Internet Explorer.
- You can add companies when you do not have the B2C license option
- Republishing a template will not reset the user input field types in PSMW.
- Installing payment modules will work correctly if you have installed PSMW on a different drive than the windows installation drive.
- The company name of a public user will now be used in the checkout and in the order manager.
- Upgrading from PSW 2.x with a custom skin set as default will no longer result in a white screen after first run. Custom skins are copied to PSMW 7 but a warning is shown if the default skin is a custom skin and the default skin is reset to keep the site working.

Version 7.0

- Various skin caching issues are resolved
- 'Drag and drop' was not working in Internet Explorer 8, this issue is resolved
- Various collection related issues are resolved

Version 2.2.1

- Rounding issues in price calculations are resolved
- A number of security issues discovered in PSW 2.2 are resolved
- Skin improvements, added support for: FireFox 3 and Safari for Mac and Windows
- Several Rich Text Editor related issues are resolved (e.g. alignment not working properly).

Version 2.2

- A number of security issues discovered in PSW 2.1 and 2.0.1 are resolved
- Significant speed improvement of the Users and Companies overviews with large number of user accounts, companies and departments
- Softproofs with print restrictions didn't show in older versions of Acrobat Reader

Version 2.1

- Several COUNTER() related issues that resulted in wrong previews and output have been resolved.
- Date format wasn't applied correctly on all web pages.
- The calendar wasn't properly working in all skins.
- Significant speed improvement of the Completed orders overview in the Order Manager section.
- Updated German language strings
- Some strings in the e-mail notifications were hard coded in English

Version 2.0.1

- Fixed Email Notification issues:
 - When placing an order, messages are send to all users of that company that have the "Release" privilege (across all departments)
 - Deleted and inactive user accounts received email notifications
- In specific scenarios the print output differed from the softproof
- When updating from version 1.0 to 2.0, the following occurred:
 - The publication type properties pages showed department name instead of company name
 - The last user that was assigned to a department encountered an Unauthorized Access warning when creating a new job
- Export from Completed Orders overview did not contain details of the template, pub type and ordered by person
- User input field that have 'linked' default values (f.e. company name) did show special characters properly.

3.2.2 Recommendations

- Adobe PDF printer is not supported as printer for PrintShop Mail Web (Server).
- It is not supported to use the same filenames for different image-files in PrintShop Mail documents (images residing in different (sub)folders).
- E-mail Notification; whilst SMTP authentication offers extra security, it may also slow down the e-mail notification process.
- It is required to have customers (clients) upload MS Excel databases for templates. Other database formats than MS Excel may render unexpected results.
- Currently supported web browsers: MS Internet Explorer and Mozilla FireFox; other browsers may work just fine, but have not been tested.
- To view PDF Softproof (client) it is required to use Acrobat Reader 6.01 or higher.
- Multiple browser sessions using MS Internet Explorer; in some cases users might want to open multiple sessions (multiple logon-instances) of PrintShop Web pages: in such case it is required to start a new instance of IE via the Windows Start menu. Opening a new window from within a running IE-instance will only duplicate the current PrintShop Web page and will not open the login-page.
- Do not use the ampersand character and/or double, single quotes in ISO codes of currencies (Settings section).
- Upgrading to PSM Web 7.1 cannot be undone, the PSM Web 7.1 database is not backwards compatible with older versions of the software.
- Create a backup of the MySQL database before upgrading to PSM Web 7.2.5. This can be achieved in the administrative section of the PSM Web website or use MySQL Workbench which can be downloaded on <http://www.mysql.com/products/workbench/>

3.2.3 Known Issues

The following are known issues:

- **Publishing a PSM document over an existing PSM document sometimes fails**
This is caused by the fact that PrintShop Mail Server Service keeps the template in memory for approx 180 secs. You can either wait or restart the PrintShop Mail Server Service.
- **Printer not available**
After creating a new printer on the PSM Web server this printer is not available for use in the Web interface until the PrintShop Mail Server Service is restart or the PrintShop Mail Web server is rebooted.
- **Proceed button sometimes inclickable**
The proceed button of the Moneris payment module is sometimes in FireFox unclickable with the mouse; as a workaround the user can press the Enter key or resize the browser window.
- **Pending Payment status**
The Pending Payment status is not reported to MIS modules.
- **Advanced printer settings lost in specific scenarios**
Advanced printer settings (like custom page sizes) will be lost when publishing documents to a PSM Web server running on Windows 2000/2003 Server from a PSM client running on one of the following operating systems: Windows 2008 Server, Windows XP SP3, Windows Vista or Windows 7.
- **Printing of static PDF jobs fails on Windows 2008 Server**
 - Workaround: Select the "Send to folder"-option, instead of using "Print". Retrieve the PDF from the selected Output folder or download the PDF via the download link stated in the outputhistory table. Print the document your local machine.
- **Print to Web might show blank pages**
Print to Web might show blank pages when printing to a physical printer in case the server runs on Windows 2003 Server and the document contains multiple fonts in a single text object. Workaround:
 - Use Print to Web to generate file based output (Adobe PDF or Print to File for other print technologies). Send the file output to the printer. File based output can be downloaded from within PrintShop Mail Web (Order Manager -> Print Jobs).
- **iDeal payment connector for ING bank**
ING bank in the Netherlands is no longer offering TWYP integration for new accounts. For this ING accounts cannot use the iDeal payment gateway part of the B2C module. An update version of the connector is under development.



4 Barcode plug-in

Requirements

- This version of the Barcode plug-in is compatible with PrintShop Mail version 7 or later. It is not supported by older versions of PrintShop Mail.
- The plug-in requires a hardware dongle with a valid OL Care date; otherwise the print output will include a watermark.

What's new

Version 2.1.1 [June 2011]

- Bugfix: QR Barcodes didn't properly state japanese kana characters

Version 2.1 [January 2011]

- A new property was added called *Dot Gain Compensation*, also referred to as *Pixel Shaving*. Reduces printing tolerance and enhances the bar code quality (e.g. you can compensate dot gain caused by toner saturation or ink spread).
- The *Align to Pixel Raster* attribute is added (applies to all barcode types). Aligns the bars to the pixel raster of the output device and positions the barcode object at device pixel boundaries.
- Bugfix: OneCode barcode's width kept shrinking when changing records.

Version 2.0.5 [March 2010]

- USPS Postnet: Bar height is now fixed at 0.125 inch.
- USPS Postnet: Recommended module width is now fixed at 0.508 mm (0.020 inch).
- USPS Postnet: Space between bars is now 1.25 times larger than the bar width.
- USPS Postnet: The Data and Encoding properties have been replaced by properties called ZIP and Address. When ZIP represents a ZIP+4 code consisting of 9 digits, the Address property can be used to form a delivery point barcode. This works similar to the POSTNET function in PSM.
- Default font size for human readable text is now set to 8pt instead of 12pt.

Version 2.0.3 [January 2010]

- USPS Postnet 5, 6, 9, 10, 11 and 12 variants have been replaced by one barcode type called USPS Postnet. The plug-in will use the appropriate Postnet variant based on the input data length.
- Any hyphens will automatically be stripped from the USPS Postnet input data.
- The recommended module width of USPS Postnet has been set to the range between 0.381 and 0.635 mm.
- Japanese Postal now accepts Japanese addresses as input data. The plug-in will extract the relevant information.
- The plug-in now exposes a property called Font Size that controls the size of the human readable text.
- Korean translation.
- [PrintShop Mail 7 only] The expression of a barcode plug-in object can now be viewed and edited through the Variables pane.
- [PrintShop Mail 7 only] Double-clicking a barcode plug-in object will now edit the associated expression.
- [PrintShop Mail 7 only] Snap Frame to Content is supported and set to Yes by default.

Version in 2.0.2 [June 2009]

Added a number of new barcode types:

Linear Barcodes (1D)

Codabar
Code 11
Code 2 of 5, Code 25
Code 3 of 9, Code 39
Code 93
Code 128
EAN 8 (JAN, IAN)
EAN 13
EAN 14
EAN 128
Flattermarken
GS1-128, UCC/EAN-128, UCC-128
GS1 DataBar, RSS
ISBN
LOGMARS
MSI
NVE 18
Pharmacode
PLANET
Plessey
PZN
SSCC-18
Telepen
UPC-A, UPC 12
UPC-E
UPC Shipping Container Code, EAN/UCC-14, SCC-14, ITF-14

Postal Barcodes (1D)

Australian Post
German Parcel Service Label Code
Deutsche Post Identcode
Deutsche Post Leitcode
Japanese Postal
Italian Postal
KIX (Dutch)
Korean Postal Authority
RoyalMail 4State (RM4SCC)
USPS Intelligent Mail Barcode, OneCode, 4-State Customer Barcode
USPS Postnet

Two Dimensional Barcodes (2D)

Aztec Code
Codablock-F, Stacked Code 128
Data Matrix
GS1 DataBar Stacked, RSS-14 Stacked
MaxiCode
MicroPDF417
PDF417
QR-Code



5 DirectSmile plug-in

Requirements

- This version of the DirectSmile plug-in is compatible with PrintShop Mail version 6.1 for Windows, but version 7 is recommended. It is not supported by older versions of PrintShop Mail.
- The plug-in requires a hardware dongle with an OL Care date of at least May 2008; otherwise the print output will include a watermark.

What's new in 2.0.4

[Released: January 2010]

- You can now select multiple DirectSmile objects and change all host addresses, ports, and image sets simultaneously.
- Added support for background images saved in the TIFF image format.
- Korean translation.
- [PrintShop Mail 7 only] The text layer expressions of all DirectSmile plug-in objects can now be viewed and edited through the Variables pane.

Recommendations

- This version of the DirectSmile plug-in is compatible with PSM version 6.1, but version 7.0 is recommended. It is not supported by older versions of PSM.
- The plug-in has been tested with DirectSmile Generator 3.50 revision 129.
- When using DirectSmile with PrintShop Mail, using a separate machine as production server is strongly recommended to improve stability and performance.
- Certain DirectSmile versions can make use of multiple CPU cores to improve rendering speed. It is highly recommended to use a multi-core machine to run DirectSmile.
- Enabling 'split job' in the print dialog can significantly improve print performance.
- When using a PostScript driver and any print technology other than Creo VPS, you will get the best possible performance by configuring the driver for 'Optimize for Speed' instead of 'Portability'.

Known issues

- [PrintShop Mail 6.1 only] Rotated DirectSmile objects will get an incorrect offset when using the print technology Creo VPS.
- [PrintShop Mail 7 only] DirectSmile requires a PostScript driver; other driver types are not supported.
- Background image resolution (DPI) must be specified as an integer; a floating point value can cause small gaps to appear between the background layer and the foreground image slices.
- Network traffic between PrintShop Mail and the DirectSmile server will affect print spooling performance. Depending on the complexity of your document and on your system- and network configuration, spooling speed should on average be around 60-75 pages per minute.
- If no DirectSmile dongle is attached to the DirectSmile server, on the printout the DirectSmile watermark will be drawn on top of the personalized text, but not on the background. This is not WYSIWYG; the previews in PrintShop Mail do show the DirectSmile watermark on the background.
- Longer print runs containing a DirectSmile set or documents containing multiple DirectSmile sets may generate time out issues when running DirectSmile Generator and PSM Web on the same machine. The same applies for workflows where documents are being outputted using the Print to Web feature. It is strongly recommended to run DirectSmile Generator and PSM/PSM Web on separate machines.